



Video title: Consultation Paper on the Consumer Protection Code (March 2024)

Central Bank of Ireland is conducting a **comprehensive review** of the **Consumer Protection Code**.

The **first stage of our review** included a **Discussion Paper**, stakeholder meetings and a **public survey** to gather views on **consumer protection issues**.

The **feedback** we received has **deepened our understanding** of these issues.

We have now published a **Consultation Paper** on the **Consumer Protection Code**.

It outlines **the changes we are proposing** to make to the Code so that it continues to **protect consumers today and into the future**.

The Consultation Paper is an **opportunity for stakeholders to give views** on our proposed changes to the **structure, scope and content of the Code**.

You can **provide feedback** up until **7 June 2024**.

In early 2025, we **will publish feedback** on the proposed changes along with the **final revised Consumer Protection Code**.

FIND OUT MORE: centralbank.ie/codereview